

TN029 – sonnenBatterie – Relocation Procedure

All fully installed, commissioned and warranted sonnenBatterie systems are fully eligible to be relocated to a different premise by the system owner without effecting the product warranty as long as the following prerequisites are adhered to:

Step 1:

The installer to decommission / removing the sonnenBatterie is required to be an accredited sonnen installer with current and valid electrical qualifications based on the state that the system is to be removed.

Step 2:

Prior to decommissioning / removing the sonnenBatterie the installer will need to ensure that the system is working properly and performing as the system has been designed and setup to do. It is advisable that the installer contact the sonnen service AU department to verify the products function.

Step 3:

Prior to decommissioning / removing the sonnenBatterie the installer will need to ensure that the battery modules have sufficient state of charge to allow for any period or delay before the system is re-installed. The advice would be to have the battery modules at 85% SOC, if a re-charge process is required to ensure this prior to removing the system then the advice is for the installer to contact the sonnen service AU team to assist.

Step 4:

The installer will need to package and secure all the sonnenBatterie components in such a way that they suffer no damage in the process of transportation.

Step 5:

The installer will need to re-install the system at its new location in accordance with the installation manual and fully re-commission the system to update the configuration and installation location data plus re-start the system.

If the installer or system owner has any questions or concerns regarding the removal and re-installation process of the sonnenBatterie system, then please either contact a sonnen sales representative or the sonnen service AU team on +61 137 666.

Yours faithfully,



James Sturch
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